End-of-Sale and End-of-Life Announcement for the Cisco Prime IP Express and Cisco Prime Network Registrar Jumpstart Appliance

EOL12181

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime IP Express and Cisco Prime Network Registrar Jumpstart Appliance. The last day to order the affected product(s) is May 29, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Prime IP Express and Cisco Prime Network Registrar Jumpstart Appliance

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 28, 2017
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 29, 2018
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 27, 2018
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 29, 2019
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 29, 2019
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 29, 2019
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 24, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVG-APLNC-K9=	Cisco PNR/PAR Jumpstart Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-CPU-E52630D	2.40 GHz E5-2630 v3/85W 8C/20MB Cache/DDR4 1866MHz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-HD300G15K12G	300 GB HD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-HDD300GI2F105	300 GB HD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-MR-1X081RU-A	8GB DDR4-2133-MHz RDIMM/PC4-17000/single rank/x4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-MR-1X161RV-A	16GB DDR4-2400-MHz RDIMM/PC4-17000/dual rank/x4/1.2v	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-MRAID12G	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-PSU1-770W	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-PSU1-770W=	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVG-SD-32G-S	32GB SD Card for UCS servers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DHCPDNS-APL-K9	Network Registrar DHCP/DNS Authoritative Jumpstart Appliance	See Product Migration Options section for details.	PNR-DHCPDNS-APL-K9	-
DNSC-APL-K9	Network Registrar DNS caching Jumpstart Appliance	See Product Migration Options section for details.	PNR-DNSC-APL-K9	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

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Customers may be able to continue to purchase the Cisco Prime IP Express and Cisco Prime Network Registrar Jumpstart Appliance through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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