End-of-Sale and End-of-Life Announcement for the Cisco Jumpstart Appliance for Cisco Prime Network Registrar 9.0, 9.1, and IP Express

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Overview

EOL13312

Cisco announces the end-of-sale and end-of-life dates for the Cisco Jumpstart Appliance for Cisco Prime Network Registrar 9.0, 9.1, and IP Express. The last day to order the affected product(s) is July 20, 2020.Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Jumpstart Appliance for Cisco Prime Network Registrar 9.0, 9.1, and IP Express

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 20, 2020
End-of-Sale Date: HW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2020
Last Ship Date: HW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 20, 2021
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 16, 2022
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 15, 2024
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023

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Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2025

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-9.1-DD-1K	Prime IP Express DHCP/DNS 9.1 - 1, 000 IP Nodes	There is currently no replacement product available for this product.	-	-
ENT-9.1-DNSCSH	Cisco Prime IP Express 9.1 DNS Caching Server	There is currently no replacement product available for this product.	-	-
ENT-SW-M5-K9	Cisco Prime IP Express Jumstart top level	There is currently no replacement product available for this product.	-	-
PNR-CPU-4110	2.1 GHz 4110/85W 8C/11MB Cache/DDR4 2400MHz	PNR-CPU-I4210	Intel 4210 2.2 GHz/85W 10C/13.75MB DDR4 2400MHz	-
PNR-MR-X16G1RS-H	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v	PNR-MR-X16G1RT-H	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v	-
ENT-DNSCSH-NM-K9	Cisco Prime IP Express DNS Caching Base License - No Media	PNRP100-DCSH-NM-K9	Cisco PNR DNS Caching Server - No Media	-
ENT91-DNS-1KNM-K9	Cisco Prime IP Express DNS v9.1 Base 1, 000 RRs - No Media	PNRP100-DNS-NM-K9	Cisco PNR DNS 10.0 Base - 1000 RRs - No Media	-
PNR91-DHCP-1KNM-K9	Cisco PrimeNetworkRegistrar DHCPv9.1Base1, 000IPnodes-NoMedia	PNRP100-DHCP-NM-K9	Cisco PNR DHCP 10.0 Base - 1000 IP Leases - No Media	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PNR91-DNS-1KNM-K9	Cisco Prime Network Registrar DNS v9.1 Base 1, 000RRs-NoMedia	PNRP100-DNS-NM-K9	Cisco PNR DNS 10.0 Base - 1000 RRs - No Media	-
ENT-M5-PNTLB	HW Pointer Card and Slam Latch Label	There is currently no replacement product available for this product.	-	-
PNR-DHCPDNS-APL-K9	Network Registrar DHCP/DNS Authoritative Jumpstart Appliance	PNR-10-DD-APL-K9	Network Registrar DHCP/DNS Authoritative Jumpstart Appliance	-
ENT91-DHCP-1KNM-K9	Cisco Prime IP Express DHCP v9.1 Base 1, 000 IPleases-NoMedia	PNRP100-DHCP-NM-K9	Cisco PNR DHCP 10.0 Base - 1000 IP Leases - No Media	-
CPNR-M5-PNTLB	HW Pointer Card and Slam Latch Label	There is currently no replacement product available for this product.	-	-
ENT-PNTLB	HW Pointer Card and Slam Latch Label	There is currently no replacement product available for this product.	-	-
PNR-9.1-DNSCSH	Cisco Prime Network Registrar 9.1 DNS Caching Server	There is currently no replacement product available for this product.	-	-
ENT91-DD-1KNM-K9	Cisco Prime IP Express DHCP/DNS v9.1, Base1K IPnodes-NoMedia	PNRP100-DD-NM-K9	Cisco PNR DHCP/DNS 10.0 Base - 1000 IP Nodes - No Media	-
CVG-MRAID12G-1GB	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)	There is currently no replacement product available for this product.	-	-
CPNR-PNTLB	HW Pointer Card and Slam Latch Label	There is currently no replacement product available for this product.	-	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVG-MR-1X162RU-A	16GB DDR4-2133-MHz RDIMM/PC4-17000/single rank/x4/1.2v	There is currently no replacement product available for this product.	-	-
PNR-DNSC-APL-K9	Network Registrar DNS caching Jumpstart Appliance	PNR-10-DCSH-APL-K9	Network Registrar DNS caching Jumpstart Appliance	-
CPNR-SW-M5-K9	Cisco Prime Network Registrar Jumpstart top level	There is currently no replacement product available for this product.	-	-
PNR91-DD-1KNM-K9	CiscoPrimeNetworkRegistrarDHCP/DNSv9.1, Base1KIPnodes-NoMedia	PNRP100-DD-NM-K9	Cisco PNR DHCP/DNS 10.0 Base - 1000 IP Nodes - No Media	-
CVG-HD300G15K12G=	300 GB HD (Spare)	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Jumpstart Appliance for Cisco Prime Network Registrar 9.0, 9.1, and IP Express through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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