End-of-Sale and End-of-Life Announcement for the Cisco Prime IP Express 9.1

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Overview

EOL13313

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime IP Express 9.1. The last day to order the affected product(s) is July 20, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Prime IP Express 9.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 20, 2020
End-of-Sale Date: App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2020
Last Ship Date: App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 20, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 16, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-9.1-DD-10K	Prime IP Express DHCP/DNS 9.1 - 10, 000 IP Nodes	PNRP-10-DD-10K	Prime Network Registrar R10 DHCP/DNS - 10, 000 IP Nodes	-
ENT-9.1-DHCP-U100K	Prime IP Express UPG DHCP 9.1 - 100, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DD-U1K-K9	Prime IP Express UPG DHCP/DNS 9.1 Base 1K IP Leases	PNRP-10-DD-K9	Prime Network Registrar R10 DHCPDNS Base - 1k IP Nodes	-
ENT-9.1-DHCP-U25K	Prime IP Express UPG DHCP 9.1 - 25, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DHCP-50K	Prime IP Express DHCP 9.1 - 50, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DNS-25K	Prime IP Express DNS 9.1 - 100, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-
ENT-9.1-DNSCSH-K9	Cisco Prime IP Express DNS Caching Server	PNRP-10-DCSH-K9	Prime Network Registrar R10 DNS Caching Server	-
ENT-9.1-DNS-10K	Prime IP Express DNS 9.1 - 40, 000 RRs	PNRP-10-DNS-10K	Prime Network Registrar R10 DNS - 40, 000 RRs	-
ENT-9.1-DHCP-5K	Prime IP Express DHCP 9.1 - 5, 000 IP Leases	PNRP-10-DHCP-10K	Prime Network Registrar R10 DHCP - 10, 000 IP Leases	-
ENT-9.1-DHCP-U10K	Prime IP Express UPG DHCP 9.1 - 10, 000 IP Leases	PNRP-10-DHCP-10K	Prime Network Registrar R10 DHCP - 10, 000 IP Leases	-
ENT-9.1-DHCP-U5K	Prime IP Express UPG DHCP 9.1 - 5, 000 IP Leases	PNRP-10-DHCP-10K	Prime Network Registrar R10 DHCP - 10, 000 IP Leases	-
ENT-9.1-DD-1K-K9	Prime IP Express DHCP/DNS 9.1 Base - 1K IP Leases	PNRP-10-DD-K9	Prime Network Registrar R10 DHCPDNS Base - 1k IP Nodes	-
R-NETREG-ENT	Prime IP Express Electronic Delivery PID (DCT use)	R-NWKREG-DNSDHCP	Prime Network Registrar Electronic Delivery PID (DCT use)	-

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End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-9.1-DHCP-10K	Prime IP Express DHCP 9.1 - 10, 000 IP Leases	PNRP-10-DHCP-10K	Prime Network Registrar R10 DHCP - 10, 000 IP Leases	-
ENT-9.1-DHCP-200K	Prime IP Express DHCP 9.1 - 200K IP Leases	PNRP-10-DHCP-1M	Prime Network Registrar R10 DHCP - 1 Million IP Leases	-
ENT-9.1-DD-200K	Prime IP Express DHCP/DNS 9.1 - 200, 000 IP Nodes	PNRP-10-DD-1M	Prime Network Registrar R10 DHCP/DNS - 1 million IP Nodes	-
ENT-9.1-DD-50K	Prime IP Express DHCP/DNS 9.1 - 50, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DD-25K	Prime IP Express DHCP/DNS 9.1 - 25, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DNS-UP5K	Prime IP Express UPG DNS 9.1 - 20, 000 RRs	PNRP-10-DNS-10K	Prime Network Registrar R10 DNS - 40, 000 RRs	-
ENT-9.1-DD-UP5K	Prime IP Express UPG DHCP/DNS 9.1 - 5, 000 IP Nodes	PNRP-10-DD-10K	Prime Network Registrar R10 DHCP/DNS - 10, 000 IP Nodes	-
ENT-9.1-DHCP-U50K	Prime IP Express UPG DHCP 9.1 - 50, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DD-UP25K	Prime IP Express UPG DHCP/DNS 9.1 - 25, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DNS-UP50K	Prime IP Express UPG DNS 9.1 - 200, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-
R-NETREG-SG	Network Registrar Smart Grid Elect. Delivery PID (DCT use)	R-NWKREG-DNSDHCP	Prime Network Registrar Electronic Delivery PID (DCT use)	-
ENT-9.1-DD-5K	Prime IP Express DHCP/DNS 9.1 - 5, 000 IP Nodes	PNRP-10-DD-10K	Prime Network Registrar R10 DHCP/DNS - 10, 000 IP Nodes	-
ENT-9.1-DNS-5K	Prime IP Express DNS 9.1 - 20, 000 RRs	PNRP-10-DNS-10K	Prime Network Registrar R10 DNS - 40, 000 RRs	-

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ENT-9.1-DD-100K	Prime IP Express DHCP/DNS 9.1 - 100, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DD-UP200K	Prime IP Express UPG DHCP/DNS 9.1 - 200, 000 IP Nodes	PNRP-10-DD-1M	Prime Network Registrar R10 DHCP/DNS - 1 million IP Nodes	-
ENT-9.1-DNS-UP25K	Prime IP Express UPG DNS 9.1 - 100, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-
ENT-9.1-DD-UP100K	Prime IP Express UPG DHCP/DNS 9.1 - 100, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DD-UP10K	Prime IP Express UPG DHCP/DNS 9.1 - 10, 000 IP Nodes	PNRP-10-DD-10K	Prime Network Registrar R10 DHCP/DNS - 10, 000 IP Nodes	-
ENT-9.1-DHCP-25K	Prime IP Express DHCP 9.1 - 25, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DNS-UP100K	Prime IP Express UPG DNS 9.1 - 400, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-
ENT-9.1-DNS-UP10K	Prime IP Express UPG DNS 9.1 - 40, 000 RRs	PNRP-10-DNS-10K	Prime Network Registrar R10 DNS - 40, 000 RRs	-
ENT-9.1-DNS-1K-K9	Prime IP Express DNS 9.1 Base - 1K RRs	PNRP-10-DNS-K9	Prime Network Registrar R10 DNS Base - 1k RRs	-
ENT-9.1-DNS-U1K-K9	Prime IP Express UPG DNS 9.1 Base - 1K RRs	PNRP-10-DNS-K9	Prime Network Registrar R10 DNS Base - 1k RRs	-
ENT-9.1-DHCP-U200K	Prime IP Express UPG DHCP 9.1 - 200K IP Leases	PNRP-10-DHCP-1M	Prime Network Registrar R10 DHCP - 1 Million IP Leases	-
ENT-9.1-DNS-100K	Prime IP Express DNS 9.1 - 400, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-
ENT-9.1-DNS-50K	Prime IP Express DNS 9.1 - 200, 000 RRs	PNRP-10-DNS-100K	Prime Network Registrar R10 DNS - 400, 000 RRs	-

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ENT-9.1-DHCP-1K-K9	Prime IP Express DHCP 9.1 Base - 1K IP Leases	PNRP-10-DHCP-K9	Prime Network Registrar R10 DHCP Base - 1k IP Leases	-
ENT-9.1-DD-UP50K	Prime IP Express UPG DHCP/DNS 9.1 - 50, 000 IP Nodes	PNRP-10-DD-100K	Prime Network Registrar R10 DHCP/DNS - 100, 000 IP Nodes	-
ENT-9.1-DNS-200K	Prime IP Express DNS 9.1 - 800, 000 RRs	PNRP-10-DNS-1M	Prime Network Registrar R10 DNS - 4 Million RRs	-
ENT-9.1-DHCP-100K	Prime IP Express DHCP 9.1 - 100, 000 IP Leases	PNRP-10-DHCP-100K	Prime Network Registrar R10 DHCP - 100, 000 IP Leases	-
ENT-9.1-DNS-UP200K	Prime IP Express UPG DNS 9.1 - 800, 000 RRs	PNRP-10-DNS-1M	Prime Network Registrar R10 DNS - 4 Million RRs	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Prime IP Express 9.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

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For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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