# End-of-Sale and End-of-Life Announcement for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G Chargers

EOL11861 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G Chargers. The last day to order the affected product(s) is October 12, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G Chargers

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | July 12, 2017 |
| **End-of-Sale Date: HW** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | October 12, 2017 |
| **Last Ship Date: HW** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | January 12, 2018 |
| **End of Routine Failure Analysis Date: HW** | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | October 12, 2018 |
| **End of New Service Attachment Date: HW** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | October 12, 2018 |
| **End of Service Contract Renewal Date: HW** | The last date to extend or renew a service contract for the product. | January 12, 2022 |
| **Last Date of Support: HW** | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | October 31, 2022 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|---|---|
| **CP-DSKCH-7925G** | Cisco 7925G Desk Top Charger |
| **CP-DSKCH-7925G-BUN** | Cisco 7925G Desk Top Charger, Power Supply, AC Power Cord |
| **CP-DSKCH-7925G=** | Cisco 7925G Desk Top Charger |
| **CP-MCHGR-7925G** | Cisco 7925G Multi-Charger |
| **CP-MCHGR-7925G-BUN** | Cisco 7925G Multi-Charger, Power Supply, AC Power Cord |

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| End-of-Sale Product Part Number | Product Description |
|---|---|
| **CP-MCHGR-7925G-EU** | Cisco 7925G Multi-Charger, EU Power Supply, AC Power Cord |
| **CP-MCHGR-7925G=** | Cisco 7925G Multi-Charger |
| **CP-PWR-DC7925G-AR** | Cisco 7925G Desk Top Charger Power Supply for Argentina |
| **CP-PWR-DC7925G-AR=** | Cisco 7925G Desk Top Charger Power Supply For Argentina |
| **CP-PWR-DC7925G-AU** | Cisco 7925G Desk Top Charger Power Supply For Australia |
| **CP-PWR-DC7925G-AU=** | Cisco 7925G Desk Top Charger Power Supply For Australia |
| **CP-PWR-DC7925G-CE** | Cisco 7925G Desk Top Charger Power Supply For Europe |
| **CP-PWR-DC7925G-CE=** | Cisco 7925G Desk Top Charger Power Supply For Europe |
| **CP-PWR-DC7925G-JP** | Cisco 7925G Desk Top Charger Power Supply For Japan |
| **CP-PWR-DC7925G-JP=** | Cisco 7925G Desk Top Charger Power Supply For Japan |
| **CP-PWR-DC7925G-NA** | Cisco 7925G Desk Top Charger Power Supply For North America |
| **CP-PWR-DC7925G-NA=** | Cisco 7925G Desk Top Charger Power Supply For North America |
| **CP-PWR-DC7925G-UK** | Cisco 7925G Desk Top Charger Power Supply For United Kingdom |
| **CP-PWR-DC7925G-UK=** | Cisco 7925G Desk Top Charger Power Supply For United Kingdom |
| **CP-PWR-MC7925G** | Cisco 7925G Multi-Charger Power Supply |
| **CP-PWR-MC7925G-EU=** | Cisco 7925G Multi-Charger Power Supply - EU only |
| **CP-PWR-MC7925G=** | Cisco 7925G Multi-Charger Power Supply |

## Product Migration Options

There is no replacement available for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G Chargers at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G Chargers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

## For More Information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

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For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

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