End-of-Sale and End-of-Life Announcement for the Cisco Multi-Site Orchestrator Versions 2.1(xx), 2.2(xx) and 3.0(xx)

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Overview

Cisco announces the end-of-life dates for the Cisco Multi-Site Orchestrator Version 2.1(xx), 2.2(xx) and 3.0(xx) software.

Software maintenance support for all versions of MSO 2.1(xx), 2.2(xx) and 3.0(xx) software releases will end on July 22, 2022. No patches or maintenance releases will be provided for 2.1(xx), 2.2(xx) and 3.0(xx) after that date. Starting July 22, 2022, only sev1 and security vulnerability issues will be addressed in NDO 3.7(1j) or above for MSO 2.1(xx), 2.2(xx) and 3.0(xx) versions. Software maintenance requires an active service contract.

The recommended migration path is ACI Multi-Site is ND 4.2 or later version. Here is the recommended migration path: https://www.cisco.com/c/en/us/td/docs/dcn/whitepapers/migrating-from-older-mso-ndo-to-nd.html

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Multi-Site Orchestrator Versions 2.1(xx), 2.2(xx) and 3.0(xx)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 14, 2022
End-of-Sale Date: OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 14, 2022
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 14, 2022
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 22, 2022
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	July 30, 2023
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	July 30, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product Migration Options

Install and upgrade guides can be found here: https://www.cisco.com/c/en/us/support/cloud-systems-management/multi-site-orchestrator/products-installation-guides-list.html

Additional Support: https://community.cisco.com/t5/application-centric/bd-p/12206936-discussions-aci

Customers may also need to purchase additional products such as Cisco Nexus Dashboard, Cisco APIC controllers or Nexus 9k switches, depending on functionality requirements. Customers are encouraged to review the Cisco ACI ordering guide and to speak with their sales representative to ensure that they migrate to the correct version of Cisco Multi-Site Orchestrator and ACI fabric.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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