End-of-Sale and End-of-Life Announcement for the Cisco ACI Software Releases 5.3 and 15.3

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco ACI Software Releases 5.3 and 15.3. The last day to order the affected product(s) is November 22, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco ACI Software Releases 5.3 and 15.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 22, 2024
End-of-Sale Date: OS SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 22, 2024
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 22, 2024
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2025
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	December 31, 2025
Last Date of Support: OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2026

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
APIC-DK9-5.3	APIC Base Software Release 5.3	APIC-DK9-6.0	APIC Base Software Release 6.0	-
ACI-N9KDK9-15.3	Nexus 9500 or 9300 ACI Base Software NX-OS Rel 15.3	ACI-N9KDK9-16.0	Nexus 9500 or 9300 ACI Base Software NX-OS Rel 16.0	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ACI Software Releases 5.3 and 15.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

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For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

https://www.cisco.com/cisco/support/notifications.html

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