Crisis Response

Cisco Rapid Response Kit (RRK)



Lightweight Deployable Workgroup



Secure, First-in Capability



Telephone, Wireless and Wired Communications

Overview/Summary

Designed and used by Cisco Crisis Response in the aftermath of Super Typhoon Haiyan, the Cisco Rapid Response Kit addresses typical issues associated with heavy, complex enterprise-class communications solutions. This cost-effective networking and telephone solution comprised of cloud-enabled communications equipment provides an easy-to-build, first-in capability that addresses the needs of an incident command or small work group in a post-impact disaster environment.

Use Cases/Who Needs This?

Response Personnel who could benefit from:

- Wired and Wireless internet communications
- Webex Desk Phone with advanced capabilities
- Identification and control of connected devices
- Application Visibility and Control
- Cisco Umbrella DNS security
- Threat Protection: Intrusion Prevention System (IPS)
- Threat Protection: Advanced Malware Protection (AMP)
- SD-WAN & Auto VPN capabilities
- Enterprise Wi-Fi capabilities
- Remote diagnostics

Key Benefits/Features

Deployable within minutes, the Rapid Response Kit provides networking and voice communications for a small work group easily deployed by non-technical personnel. The RRK can easily utilize broadband, cellular or low-earth orbit internet connections to provide a highly manageable office-in-a-box solution for emergency or temporary communications needs. Mobile operations in austere environments, such as those experienced by the Energy sector could also benefit from the RRK. Any organization concerned about business resiliency in times of crisis or emergency might benefit from keeping an RRK ready.

© 2025 Cisco and/or its affiliates. All rights reserved.

Crisis Response

Architecture/Technology

The Rapid Response Kit includes a small Cisco Meraki network appliance with integrated Wi-Fi communications and a Desk Phone using the Cisco Webex cloud platform for a hastily formed workgroup. Use of cloud-managed network and telephone devices increases information technology (IT) efficiency with easy administration and cloud automation, reducing unnecessary technology management tasks. The Cisco Meraki cloud dashboard enables administration from an intuitive web interface that keeps device configuration and software always kept up to date. Cloud control provides the flexibility to scale small, hastily formed networks to larger networks with ease compared to networks that require dedicated management appliances.

The entire kit, with the associated power adapters and network cabling fits comfortably into a typical airline carry-on sized ruggedized case. With Meraki cloud management, a network engineer may remain remote while retaining the full ability to manage the network. Use of the RRK behind consumer or managed connectivity options improves security and service management capabilities for responding organizations. Administrator or IT staff can obtain the visibility required to optimize performance and build a scalable application-aware network that is built to last beyond the initial response.

Why Cisco?

Cisco offers an industry-leading portfolio of technology innovations. With networking, security, collaboration, cloud management, and more, we help to securely connect industries and communities.

Cisco is committed to putting people, technology, and resources toward Powering an Inclusive Future for All, where everyone has the opportunity to thrive.

Cisco Crisis Response leverages our people, technology, and financial resources to support nonprofit and emergency response partners that are working tirelessly on disaster preparedness and response.

Learn More

To engage any of the services provided by Cisco Crisis Response, please contact your Cisco account team. For more information about the Cisco Crisis Response, please visit our website: http://www.cisco.com/go/crisisresponse, or send email to crisisresponse-info@cisco.com



Packed RRK, Ready for Deployment

© 2025 Cisco and/or its affiliates. All rights reserved. Cisco and the Cisco logo are trade- marks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-par- ty trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R) nerv 05/2023