Software deferral notice

Dear Cisco Customer,

Cisco engineering has identified a software issue with the release that you have selected. This issue may affect your use of this software. Please review the deferral notice below to determine if the issue applies to your environment. Customers are urged to upgrade to the recommended solution image or most current software version.

For more comprehensive information about what is included in this software, please refer to the

► Cisco TelePresence TC Software Release Notes (CE9)

Affected software and replacement solution

Software type	Software affected	Products affected	Software solution	
	Version		Version	Availability (dd/mm/yyyy)
CE	9.1.2	Cisco Spark Room Kit Cisco Spark Room Kit Plus	9.1.3	19/07/2017

Reason for Advisory:

There has been identified an issue with upgrading peripherals running CE9.1.2. The issue could cause upgrade of peripherals to fail, requiring several boots.

Headline:

Cisco Spark Room Kit Plus: Upgrade could require extra boots of codec.

Description:

A loads file that is vital for upgrading the peripherals are parsed incorrectly causing user to manually boot codec several times in order to upgrade all peripherals successfully.

Disclaimer:

In order to increase availability, Cisco recommends that you upgrade affected images with the suggested replacement software images.

Cisco will discontinue manufacturing shipment of affected images. Any pending order will be substituted by the replacement software images.

The terms and conditions that governed your rights and obligations and those of Cisco, with respect to the deferred software will apply to the replacement software.

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