Software deferral notice

Dear Cisco Customer,

Cisco engineering has identified a software issue with the release that you have selected. This issue may affect your use of this software. Please review the deferral notice below to determine if the issue applies to your environment. Customers are urged to upgrade to the recommended solution image or most current software version.

For more comprehensive information about what is included in this software, please refer to the

- Cisco TelePresence CE Software Release Notes (CE9)

Affected software and replacement solution

Software type	Software affected	Products affected	Software solution	
	Version		Version	Availability (dd/mm/yyyy)
CE	9.1.3, 9.1.4, 9.1.5 9.2.1, 9.2.2, 9.2.3, 9.2.4 9.3.0	Cisco Webex Room Series, Cisco TelePresence SX Series, Cisco TelePresence MX Series, Cisco DX Series	9.1.6 9.2.5 9.3.1	05/05/2018

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Reason for Advisory:

A test-feature that caused an animated robot to walk across the screen of Cisco TelePresence devices on May the 4th was accidently included in release software.

Headline:

May the 4th

Description:

A test-feature causing an animated robot to walk across the screen on May the 4th was accidentally included in release software. The feature does not compromise the system in anyway and no one has tampered with the system. The feature cannot be turned off and will re-appear every 4th of May. To address this, Cisco has released new software packages where this feature is removed completely. Cisco has also removed all releases containing the feature from Cisco.com.

Disclaimer:

In order to increase availability, Cisco recommends that you upgrade affected images with the suggested replacement software images.

Cisco will discontinue manufacturing shipment of affected images. Any pending order will be substituted by the replacement software images.

The terms and conditions that governed your rights and obligations and those of Cisco, with respect to the deferred software will apply to the replacement software.

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