Whitepaper



Cisco headsets and webcams

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webex by CISCO

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Wired headsets

320 Series

Wired for desk users

Professional value: Wired headset available in mono or stereo ear with fixed RJ or USB-A cable, and optional USB-C adapter. Includes an in-line controller with a Webex or Microsoft Teams button to easily join meetings.

Certified for Microsoft Teams



321



322



In-line **controller**
Webex or Microsoft Teams button available on USB models

520 Series

Wired for desk and mobile users

Professional: Wired headset available in mono or stereo ear with fixed USB-A or USB-C cable. Includes 3.5mm breakout, in-line controller, and soft carrying case.



521



522



in-line **controller**

530 Series

Wired for desk users

Professional: Wired headset available in mono or stereo ear with USB-A, USB-C, or RJ cable. Includes an in-line controller on USB models, quick disconnect, soft carrying case, and option to add an agent training cable.



531



532



in-line **controller**

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Wireless headsets

560 Series

Wireless for desk users

Professional: Wireless DECT 6.0 headset available in mono or stereo ear. Includes an option for a standard base with 1 USB connection or a multi base with 2 USB and 1 Bluetooth® connection.



561
Standard base



562
Standard base



561
Multi base



562
Multi base

720 Series

Wireless for hybrid users

Hybrid: Wireless headset available in mono or stereo with Bluetooth® 5.0. Includes a boom arm with flip-to-mute, voice activated microphones, Webex or Microsoft Teams button, USB Adapter, and a soft carrying case. Meets Microsoft Teams open office requirement.

Certified for Microsoft Teams



721



722



USB-C Adapter

Webex button or Microsoft Teams button

730

Wireless for hybrid users

Hybrid: Wireless headset with Bluetooth® 5.0. Includes a boomless design, Active Noise Cancellation, voice activated microphones, customizable listening modes, smart sensors, USB Adapter, and hard carrying case. Charging stand is available as an optional accessory.



730
730 Carbon Black with optional charging stand



730
Platinum



USB-C Adapter

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Wireless headsets

Bang & Olufsen Cisco 950

Wireless for hybrid users

Premium hybrid: True wireless earbuds with Bluetooth® 5.2. Includes premium materials, mono or stereo wearing options, Active Noise Cancellation, and B&O Signature Sound with customizable listening modes. USB Adapter supported.

Certified for Microsoft Teams



Bang & Olufsen Cisco 950
Desert Gold
Limited color
Only available in Webex/UC model



Bang & Olufsen Cisco 950
Black Anthracite



USB-C Adapter
Sold separately with Webex/UC model
Included with Microsoft Teams model

Bang & Olufsen Cisco 980

Wireless for hybrid users

Premium hybrid: Wireless headset with Bluetooth® 5.1. Includes premium materials, Active Noise Cancellation, B&O Signature Sound with customizable listening modes, USB Adapter, USB-A, 3.5mm cable, and hard carrying case.



Bang & Olufsen Cisco 980
First Light



Bang & Olufsen Cisco 980
Black Anthracite



USB Adapter Options
Sold separately with Webex/UC model

Desk Cameras

Webcams for any workspace

Hybrid: Web camera with easy setup, multiple mounting options, customizable image settings, and a built-in privacy shutter.



Desk Camera 1080p includes 1080p video resolution, and a USB-A cable.





Desk Camera 4K - Carbon Black and Platinum
Includes up to 4K video resolution, intelligent features, 2 color options, and is certified for Webex and Microsoft Teams.

Certified for Microsoft Teams

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Headset specs

Appendix A: Headset specs

WIRED				WIRELESS				
Model	**320 Series 321 - 322**	**520 Series 521 - 522**	**530 Series 531 - 532**	**560 Series 561 - 562**	**720 Series 721 - 722**	**730**	**Bang & Olufsen Cisco 950**	**Bang & Olufsen Cisco 980**
Key feature	Webex button	3.5mm breakout in-line controller	Agent training cable	DECT range 300+ft	Webex button	Smart sensors	B&O Signature Sound	B&O Signature Sound
Wearing	On Ear – Mono On Ear - Stereo	On Ear – Mono On Ear - Stereo	On Ear – Mono On Ear - Stereo	On Ear – Mono On Ear - Stereo	On Ear – Mono On Ear - Stereo	On Ear - Stereo	True Wireless Earbuds	Over Ear - Stereo
Ear cushion material	Foam or Leatherette	Leatherette	Leatherette	Leatherette	Leatherette	Leatherette	COMPLY™ Foam + 4 silicon tips	Lamb skin Leather
Wireless	No	No	No	DECT 6.0 Bluetooth with Multi-Base	Bluetooth 5.0 USB Adapter	Bluetooth 5.0 USB Adapter	Bluetooth 5.2 USB Adapter	Bluetooth 5.1 USB Adapter
Connection	RJ9, USB-A, or USB-C (via adapter)	USB-A, USB-C, or 3.5mm	RJ9, USB-A or USB-C	USB-A, USB-C (optional), or Y Cable (RJ/AUX)	USB-C to USB-A	USB-C to USB-A & 3.5mm	USB-C to USB-A or Wireless Qi Charging	USB-C to USB-A & 3.5mm
Simultaneous connection	1	1	1	1 (SB) / 3 (MB)	3 (2 Bluetooth + 1 USB)	3 (2 Bluetooth + 1 USB)	2 Bluetooth	3 (2 Bluetooth + 1 USB)
Quick disconnect	No	No	Yes	N/A	N/A	N/A	N/A	N/A
Microphone boom	Yes	Yes	Yes	Yes	Yes	Boomless	Boomless	Boomless
Noise reduction	1x directional mic	1x directional mic	1x directional mic	1x directional mic	2 directional mics,AI Voice Activated Microphones	6 mics, 2 beamforming with AI Voice Actvated Microphones	6 mics, 4 beamforming	6 mics, 4 beamforming
Audio quality	30mm speaker	32mm speaker	32mm speaker	32mm speaker	30mm speaker	40mm speaker Qualcomm aptX™ HD Audio	9.2mm speaker Qualcomm aptX™ Adaptve	40mm speaker (Neodymium magnets) Qualcomm aptX™ Adaptive
Passive noise cancelation	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Active Noise Cancelation	No	No	No	No	No	Yes	Yes	Yes
Talk time	N/A	N/A	N/A	Up to 10 hrs	Up to 23 hrs	Up to 20 hrs	Up to 5 hrs for each earbud	Up to 23 hrs
Enterprise security	Wired	Wired	Wired	128 AES bit encryption	Image authentication Secure Boot	Image authentication Secure Boot	Image authentication Secure Boot	Image authentication Secure Boot
Cisco Management & Analytics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Datasheet link	320 Series	500 Series	500 Series	500 Series	720 Series	730 Series	Bang & Olufsen Cisco 950	Bang & Olufsen Cisco 980

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Camera specs

Appendix B: Camera specs

DESK CAMERAS		
Model	Desk Camera 1080p	Desk Camera 4K
Color	Carbon Black	Carbon Black, Platinum
Material	Plastic	Aluminum
Max resolution	1080p	4K
Best overview	No	Yes
Max frames per second	30	60 (1080p)
Max field of view	83 degrees	81 degrees
Image sensor	8MP	13MP
Infrared sensor	No	Yes
Dedicated AI Chip	No	Yes
Digital zoom	4x	10x
Intelligent features	No	Yes
Certifications		Windows Hello Microsoft Teams
Datasheet link	Desk Camera 1080p	Desk Camera 4K

For more information
Explore headsets and webcams on webex.com

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